

# FACILITATED SOLUTIONS

Mediators & Conflict Management Specialists

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## DAVID FALK MA MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST Helping people prevent, manage and resolve conflict



**David Falk (Partner)** is a seasoned conflict resolution practitioner, having worked in the field since 1990 in a variety of settings as a mediator, trainer, facilitator, academic, and workplace consultant. He has been involved in assessing and intervening in conflict situations and providing consultation to many organizations throughout Canada. He has served on the faculty of Menno Simons College at the University of Winnipeg and helped to develop its conflict resolution studies program. David holds a Bachelor of Arts degree and a Masters degree in Conflict Resolution Studies.

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### PROFESSIONAL EXPERIENCE

*Partner, Facilitated Solutions, Winnipeg, MB  
2003 – Present*

*Associate Trainer, Resolution Skills Centre: Training  
Division of Mediation Services, Winnipeg, MB  
1992 – Present*

*Interim Lead/Executive Pastor, The Meeting Place  
Church, Winnipeg, MB  
2002 – 2003*

*Consultant, Centre for Conflict Resolution  
International, Winnipeg, MB  
2000 – 2002*

*Instructor, Menno Simons College Conflict  
Resolution Studies Program: University of Winnipeg  
1994 – 2000*

*Education Coordinator, The Community Dispute  
Centre, Winnipeg, MB  
1990 - 1992*

### COMMUNITY EXPERIENCE

*Council Member, Canadian Mennonite University,  
Winnipeg, MB  
2006 - 2012*

*Board Member (Elder and Chair), The Meeting  
Place Church, Winnipeg, MB  
1998 - 2002*

Prevent. Manage. Resolve.

## **INTERVENTION and TRAINING EXPERTISE**

### ***Intervention***

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Mediation of Community Disputes (*neighbours, faith based and community organizations, families*)
- Mediation of victim/offender (criminal and civil) court related cases

### ***Course/Workshop Development, Coaching and Instruction***

- Interpersonal Conflict Resolution
- Dealing with Difficult People
- Coaching for Conflict Resolution
- Conflict and Culture
- Gender and Conflict
- Effective Leadership in Conflict
- High-Stake (Difficult) Conversations
- Transforming the Argument
- Navigating Conflict
- Managing Unresolvable Problems
- Effective Feedback
- Communication styles in the workplace
- Building Resilient (Effective) Teams
- Building Respectful Workplaces
- Dealing with Change
- Managing Stress
- Dealing With Anger
- Mediation Skills Level I and II
- Mediation skills for Leaders
- Mediation Practice
- Mediating Groups
- Leading Group Assessments and Interventions
- Providing and Assessment in the Workplace

## **POST-SECONDARY EDUCATION**

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| 1997 | Masters of Arts: Conflict Resolution, McGregor School of Antioch University, Ohio   |
| 1993 | Bachelor of Arts: Conflict Resolution Studies and Sociology, University of Winnipeg |
| 1990 | Bachelor of Religious Studies, Mennonite Brethren Bible College, Winnipeg           |